

3.7

Policy

PUBLIC CONCERNS AND COMPLAINTS

Code **KE** Issued **9/05**

Purpose: To establish the board's vision for receiving and handling public complaints. ✓

Complaints shall be referred to the superintendent for investigation, appropriate action or recommendations. Any board member who considers a complaint not resolved satisfactorily shall register the complaint in writing with the chairman of the board, setting forth the facts on which the complaint is based and seek agreement of four board members to place the matter on the board's agenda for disposition by the board.

Complaints about books or instructional materials being used in the school system shall be processed through the process of board policy IJCAA and its accompanying administrative regulations. Challenged materials shall remain in the school pending final action upon the complaint, and a school may observe the request of a parent/legal guardian that his/her own child not be assigned a specific book.

The superintendent shall inform the board of all complaints about instructional materials.

Cf. IJ, IJK, IJCAA

Adopted 5/10/73; Revised 9/12/05